

Location

Is the community located in an area that is convenient to area transportation (public transportation, airports, and major highways)? _____

Is the community located near a shopping center? _____

Is the community located in an area that is convenient for family and friends to visit? _____

Is there a medical complex located in close proximity? _____

Your Home

Are there a number of different apartment styles available? _____

Are the apartments furnished or unfurnished? What should residents bring when they move in?

Can the residents decorate their own apartments? _____

Do the residences have individual climate control? _____

Are the bathrooms private and can they accommodate wheelchairs and walkers? _____

Are doorways, hallways, and rooms accommodating to wheelchairs and walkers? _____

Are elevators available for those unable to use stairways and handrails to aid in walking? _____

Are floors of a non-skid material and carpets conducive for safe walking? _____

Do all apartments have a telephone connection and cable TV? _____

Does the apartment come with a kitchen unit (refrigerator/sink/microwave) and can food be kept in the apartments?

Is there an outside courtyard or patio for residents? _____

Does the residence provide ample security and is there an emergency evacuation plan? _____

May residents smoke in their apartments or are there designated public areas? _____

Are residents' pets allowed in the residence? Does the community have pets and who cares for them?

Community

Are religious services held on the premises? Or does the community arrange to take residents to nearby services?

Are there spaces and opportunities for games, cards, crafts, computers, gardening? _____

What types of enrichment does the community have for residents? _____

Does the community have a dedicated resident assessment and programs staff? _____

Dining

Does the community offer healthy menu options? _____

Does the community offer private venues if friends or family come to visit? _____

Will the staff provide catering arrangements for your private functions? _____

Does the community cater to those with special diets? _____

Is there a qualified dietitian who approves the menus? _____

What choices are available on the menu at each meal time? _____

Services

Does the community provide housekeeping? _____

Are laundry services available on site? _____

Can residents do their own laundry? _____

What is the community's means of security if a resident wanders? _____

Does the community provide transportation to doctors' offices and other destinations (hairdresser, shopping complex, etc.) and how are these trips arranged? _____

Are some services provided on-site? For example pharmacy, hairdresser, or physical therapy services?

Resident Care

How is the initial needs assessment done? _____

Does the assessment process include the resident, family, community staff along with the physician? _____

Is there a written plan for the care of each resident and is there an ongoing process for assessing a resident's need for services? _____

How often are care plans re-visited? _____

Does the community have a dedicated resident services director? _____

How are changing care needs addressed? _____

Questions to ask yourself during/after your tour:

The Staff

Did members of the staff smile and make eye contact with you? _____

Did the staff person who accompanied you know residents and staff by name? _____

Did the staff person who accompanied you seem to have what's best for you in mind rather than their own interests?

Is the staff appropriately dressed, friendly, and outgoing? _____

Do the staff members treat each other in a professional manner? _____

Were you able to meet the Executive Director at the community or any of the management team? _____

Neighbors

Are the residents friendly and outgoing? _____

Did you see residents participating in activities during your visit? _____

Do the residents seem to be people with interests similar to you/the potential resident? _____

General

Is there a waiting list? _____

If there is a waiting list, how long do they estimate it will take for an opportunity to become available? _____